



## ISO 9001:2015 International Quality Certification Reaffirmed for Notre Dame des Secours University Hospital

Notre Dame des Secours University Hospital - Byblos has announced the reaffirmation of its ISO 9001:2015 international quality certification, issued by the French accreditation body Afnor. This achievement comes as part of the hospital's multi-faceted development plans launched over six years ago.

The hospital had undertaken to renew and update its administrative and medical systems based on ISO 9001:2015 quality standards aligned with the Lebanese Ministry of Public Health's standards for evaluating hospital performance, which resulted in the hospital's first certification.

This marks a third round of reaffirmation following a renewal audit conducted last month. The hospital's general manager Mr. Elias Abou Fadel confirmed the management's determination to further develop and update systems and processes and upgrade standards at all levels. This does not only aim to better organize administrative, medical and nursing work, but also to ensure better and more practical services for patients and their families.

Despite the difficult circumstances facing all economy sectors, especially the healthcare sector in Lebanon, Notre Dame des Secours University Hospital continues to invest in all aspects of its work reaching international standards that level up to Lebanon and its reputation as a beacon of science and healthcare.

Mr. Abou Fadel dedicates this achievement to each and every person working in this reputable institution from administrators, doctors and nurses to employees. He also expresses gratitude to patients and their families as well as all partners for their ongoing trust in the hospital's services and specialists.

The history of Notre Dame des Secours University Hospital dates back to 1977 when the hospital was founded as a clinic. Since then, the Hospital has continued to expand and grow and today it operates 270 beds and offers 32 specializations and services and employs more than 660 people and 210 doctors.

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